



...Leading efforts to strengthen accessible and affordable quality early care and education.

To: All CCSA Scholarship Providers

From: CCSA Scholarship Program

Date: November 21, 2022

Re: IMPORTANT: Update about Parent Fees and Infant/Toddler Bonus for CCSA Scholarship

Dear Child Care Providers,

In recognition of the impact that the rising cost of gas, food, and other necessities is having on the families we serve as well as on your facilities, we are making a few changes to our payment policies as funding allows. Please read the information below carefully as it contains important information about your upcoming payments.

Parent Fees

We have heard directly from families, as well as from some of you, the difficulty parents are facing in making their monthly parent fee payments. In an effort to help alleviate the burden of parent fees on families and ensure you are getting your full reimbursement rate, **CCSA will begin paying parent fees for children on a Smart Start - Durham Regular or Wrap Care - NC Pre-K scholarship effective with our November payments.** If a family on one of these scholarships has already paid their November parent fee, please either issue them a refund or credit their account as you will be receiving that parent fee from CCSA with our November payments at the end of the month. **CCSA will cover parent fees for children on these two types of scholarship through at least January 2023.** We will announce by late January whether the payment of parent fees will be extended.

Unfortunately, we are unable to pay parent fees for families receiving scholarships funded by UNC, Orange County, or Durham PreK. Families with scholarships in these programs will continue to be responsible for paying their own parent fees.

If you are unsure about the type of scholarship children at your facility are receiving, you can check your most recent Payment Details. The program each child's scholarship is associated with (Smart Start, UNC, or Orange County) is listed next to the payment amount. As new children are added at your site, the program each child's scholarship is associated with is also listed on your "Notice of Scholarship Award" notification. You can also reach out to us at scholarship@childcareservices.org, and we can let you know which families this applies to.

Infant/Toddler Bonus

In recognition of the high cost of infant/toddler care and to ensure you are not losing money by offering an infant/toddler opening to a child on CCSA scholarship, **we will be implementing an Infant/Toddler bonus for all children age 0-2 on a Smart Start - Durham Regular scholarship effective with your November payment.** The bonus amount will be \$150 per child served. This bonus payment will come as a separate deposit around the same time as your regular payment. We will use your regular

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attendance sheet to determine the bonuses so there is no additional information for you to provide. Similar to parent fees, **the Infant/Toddler bonus will be offered at least through January 2023**. We will announce by late January whether the bonus will be extended beyond that.

We hope that these payment strategies will help both you and the families you serve through these difficult financial times. If you have any questions about the above information, please do not hesitate to reach out by phone (919-403-6950) or by email (scholarship@childcareservices.org).

Sincerely,

CCSA Scholarship Team