



...Leading efforts to strengthen accessible and affordable quality early care and education.

To: All CCSA Scholarship Providers

From: CCSA Scholarship Program

Date: June 22, 2023

Re: IMPORTANT: Update Regarding CCSA Parent Fees and Reimbursement Rates

Dear CCSA Scholarship providers,

As we prepare for the start of our new program year, we wanted to let you know about a few important changes that will take effect July 1, 2023. Please read the following carefully as this will impact your reimbursement amounts.

The following changes will be effective as of July 1, 2023:

- **Parents will resume responsibility for their parent fees.** CCSA will no longer pay parent fees for any families.
- However, we are **reducing parent fees for families by updating the way parent fees are calculated. For children on a fulltime CCSA Scholarship, parent fees will be reduced to 5% of the family's monthly income for the first child, 2% for the second child, and 0% for any additional children.** Parent fees for part time scholarships will be prorated accordingly. This policy change is now part of our standard operating procedures. It is not a temporary change. **Our scholarship counselors are currently working on updating client care plans to calculate the new parent fees and will be sending new Notice of Award letters to you and to families by email as soon as they are ready.** Please be on the lookout for these notices so you will know what to charge families for the month of July.
- **Our reimbursement rates will be updated for all age groups to the modeled rates from the [2021 Market Rate Study](#).** In most cases, this means your reimbursement rate will increase. We will continue to enhance our rates above these modeled rates for infants, one year olds, and two years olds for providers in Durham and Orange County in recognition of the enhanced cost of providing quality care for these young children. Updated rates can be found on this [rate chart](#) on our webpage. Rates in bold italics are enhanced above the modeled rates. Please note that where CCSA offers enhanced rates above state reimbursement rates (rates in bold italics on the rate chart) facilities are not allowed to charge any overage (except for families on UNC scholarships). **If you are allowed to charge an overage, please be sure to compare our updated rates to your current tuition to recalculate the overage fee, if any.** If your facility is located in a county not listed on the attached rate chart, you can check your modeled rates in Appendix D in the [2021 Market Rate Study](#). If you would like to confirm what your new rates will be, please reply to this email, and I will be happy to send you your specific rates.

Mailing Address

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We hope that by increasing our reimbursement rates and decreasing parent fees we are able to provide you with additional support to continue to offer high quality child care to families. Please do not hesitate to reach out if you have any questions regarding these policies.